Choice Collision Center Featured by Auto Body News for Repair Technology

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Providence, RI - July 15, 2026 -
Choice Collision Center has been featured by Auto Body News in its Shop Stack Breakdown series, recognizing the company's investment in collision repair technology, operational efficiency, manufacturer certifications, and modern repair processes at its Providence facility.

The feature provides an inside look at the technology, repair planning systems, equipment, and workflow practices used by Choice Collision Center as it continues expanding its collision repair capabilities for drivers throughout Rhode Island and southeastern Massachusetts.

Founded by Steve Melo nearly three decades ago, Choice Collision Centers has grown from a single repair facility into a two-location operation serving customers in Providence, Rhode Island, and Fall River, Massachusetts. Today, the company maintains I-CAR Gold Class recognition and multiple OEM certifications while continuing to invest in technician education, specialized equipment, and manufacturer-informed repair procedures.

"We've always believed that investing in people, technology, and repair processes benefits both our team and our customers," said Steve Melo, owner of Choice Collision Centers. "Being recognized by Auto Body News reflects the work our entire organization has put into building a repair operation focused on quality, efficiency, and continuous improvement."

According to the Auto Body News feature, Choice Collision Center utilizes an integrated repair management approach that combines estimating, repair planning, production management, parts procurement, customer communication, and quality assurance into a streamlined workflow. The article highlights how the company has developed operational systems that help technicians, estimators, and production staff coordinate repairs more efficiently throughout each stage of vehicle restoration.

One area highlighted in the feature is the company's investment in repair technology. Choice Collision Center performs Advanced Driver Assistance Systems (ADAS) calibrations in-house using specialized calibration equipment after transitioning away from outsourced calibration services several years ago. Bringing these procedures in-house has allowed the company to improve workflow efficiency while maintaining greater control over the repair process.

The article also discusses the company's continued expansion of in-house capabilities, including windshield calibration services and investments in equipment that support increasingly sophisticated vehicle repairs. As modern vehicles continue incorporating cameras, radar systems, sensors, and integrated safety technologies, repair facilities are adapting their operations to address these evolving manufacturer requirements.

According to Auto Body News, Choice Collision Center has also invested heavily in production efficiency. The Providence facility utilizes advanced measuring systems, manufacturer-supported paint technology, multiple downdraft paint booths, and automated material management systems designed to improve repair consistency while supporting technician productivity.

The publication additionally highlights how the company approaches repair planning and workflow management. Production Manager Brennan Thacker developed an enhanced production tracking system that expands upon traditional repair management software by providing additional visibility into vehicle status, repair phases, and workflow progression. This customized approach helps improve communication among team members while allowing repair progress to be monitored more effectively.

Customer communication was another area recognized within the feature. Choice Collision Center utilizes modern communication platforms that allow customers to receive updates through text messaging while providing multilingual communication options when appropriate. According to the company, maintaining

responsive communication throughout the repair process helps customers better understand repair progress while improving the overall customer experience.

Choice Collision Center also continues investing in manufacturer certifications as vehicle technology evolves. Maintaining OEM certifications requires ongoing technician education, specialized tooling, facility requirements, and adherence to manufacturer repair standards. These investments help prepare the repair facility to service increasingly advanced vehicles as manufacturers continue introducing new engineering, lightweight materials, electric vehicle platforms, and evolving safety technologies.

The company believes recognition from respected industry publications helps reinforce the importance of continuous improvement within collision repair. As repair procedures become increasingly sophisticated, investments in technician development, operational efficiency, and modern repair technology remain central to providing professional vehicle restoration services.

The Auto Body News feature also highlights Choice Collision Center's long-term commitment to evaluating new technologies that enhance documentation, repair planning, and customer service. The company continues reviewing emerging repair technologies while expanding operational capabilities that support both technician productivity and repair quality.

As vehicle construction continues changing, Choice Collision Center expects technology, manufacturer collaboration, and technician education to remain important drivers of future growth. The company remains committed to adapting alongside the collision repair industry while continuing to invest in resources that support customers, technicians, and modern vehicle restoration.

The complete Shop Stack Breakdown feature published by Auto Body News is available at https://www.autobodynews.com/news/shop-stack-breakdown-choice-collision-centers-in-providence-r-i.

More information about Choice Collision Center's repair services is available through Choice Collision Center. . Additional company updates are available through Choice Collision Centers on Facebook.

About Choice Collision Center

Choice Collision Center is a collision repair provider serving drivers throughout Rhode Island and southeastern Massachusetts through locations in Providence, Rhode Island, and Fall River, Massachusetts. The company provides collision repair, auto body repair, Tesla-certified collision repair, OEM-certified repairs, paint and refinishing, aluminum and steel repairs, scans and calibrations, wheel alignments, glass

replacement, detailing, and related vehicle restoration services. Choice Collision Center emphasizes technician education, manufacturer-informed repair procedures, advanced repair technology, and customer communication throughout every stage of the repair process.

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For more information about Choice Collision Center, contact the company here:Choice Collision Center (Providence)Steve Melo(401) 245-0213information@choicecollisioncenters.com125 Ernest St, Providence, RI 02905

Choice Collision Center

Choice Collision Centers provides trusted auto body repair in Providence, RI. Tesla-certified repairs, OEM procedures, ADAS calibration, and I-CAR Gold Class technicians ensure safe, factory-correct results with clear communication and insurance support.

Website: https://choicecollisioncenters.com/

Email: information@choicecollisioncenters.com

Phone: (401) 245-0213